REQUEST FOR PROPOSAL FOR DEVELOPMENT AND IMPLEMENTATION OF SOFTWARE FOR ONLINE SUBMISSION & PROCESSING OF CLAIM APPLICATION UNDER OPID ACT, 2011

Pre-bid Queries

Submitted by: Gemini Consulting & Services

S. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification
1	4.2 Scope of Work 4.2.1.1 (page no. 23) Application Interface for citizen	2) Data Entry Location :- At the Common Service Centres at District / Block / GP level or through internet. The data entry should suffice with scanning/upload of documents	Do you mean an inbuilt PDF reader/ OCR should be there to validate the inputs of application form?
2	4.1 Terms of Reference, 4.1.6 (page no. 20) & 4.2 Scope of Work, 4.2.1.1 (page no. 23) High Level Functional Requirements - General Features	4.1.6 Application should have provision for Aadhaar based authentication through OTP and should have Barcode(2D & 1D) enabled & c. If required, OCAC may ask the bidder to integrate the application for Aadhaar authentication. In such case API will provide by OCAC and the bidder has to integrate at no extra cost.	We understand that AaDhaar integration is there in current scope and there is no if clause as per point c in General Features. Will there be biometric based AaDhaar authentication i.e after biometric authentication (fingerprint of the person) an OTP will be sent to the registered mobile no. and entered for verification?
3	4.2 Scope of	c. The entire application	DSC should be only used by the

	Work, 4.2.1.1 High Level Functional Requirements - General Features (page no. 22)	should be Digital Signature enabled.	internal users only i.e. it is not required for the citizen?
4	4.2.1.2.5 , page no. 24	The EoW will very the application through their login (provided in the application). There must be facility to download the application in EoW login so that they can compare the applicant details with their available database.	Will the verification (by Eow) be done manually i.e. they will download the application form from our system and compare that with their existing database without any link between the two systems?
5	4.2.9 Timelines for Project Implementation, page no. 30	The software application should be developed, security audited through any Certin empanelled firm and Go-live within the time duration of one month from the date of issuance of work order. Go-Live means hosting of application at public domain and at least twenty live transaction by any stakeholders other than OCAC and bidder.	Can this be extended to one and half month i.e. one for development and half month for Cyber Security audit?
7	General	General	Is there any scope for data migration? If so the volume and type of such data?